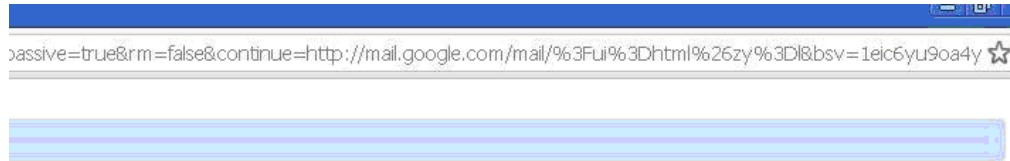


How to Recover Your Account – Gmail

1. Access the G-mail login page. Click on “Can’t access your account?”



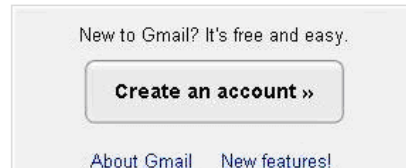
maybe even fun. After all, Gmail has:

nology.

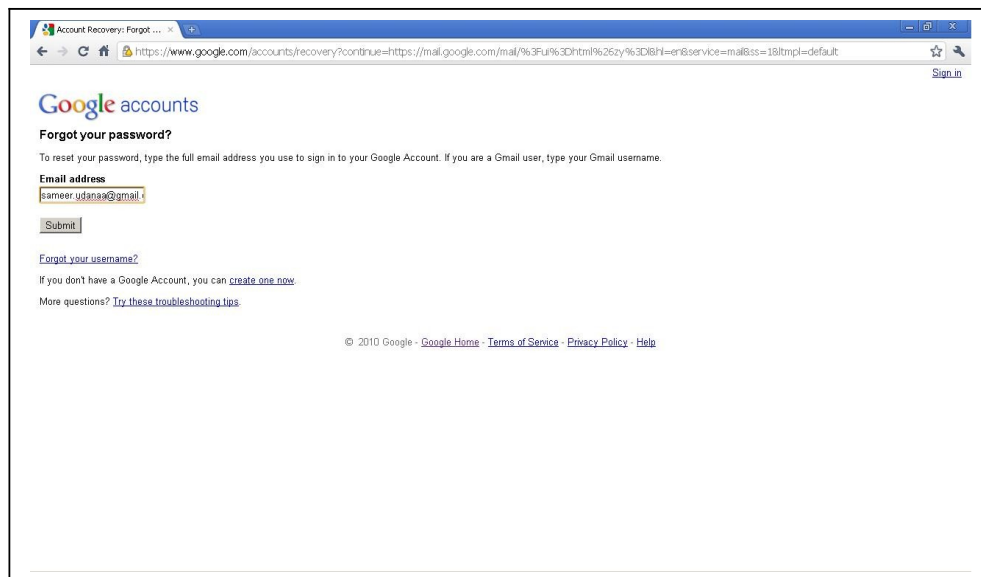
to <http://gmail.com>. [Learn more](#)



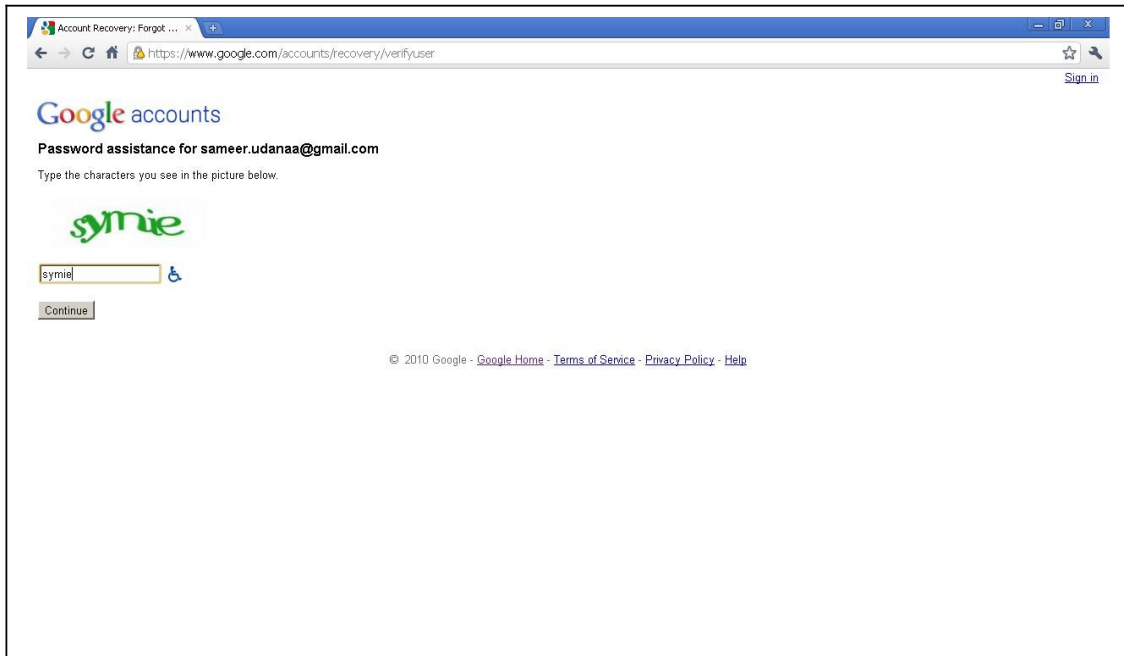
Since two improvements we've rolled out over ...



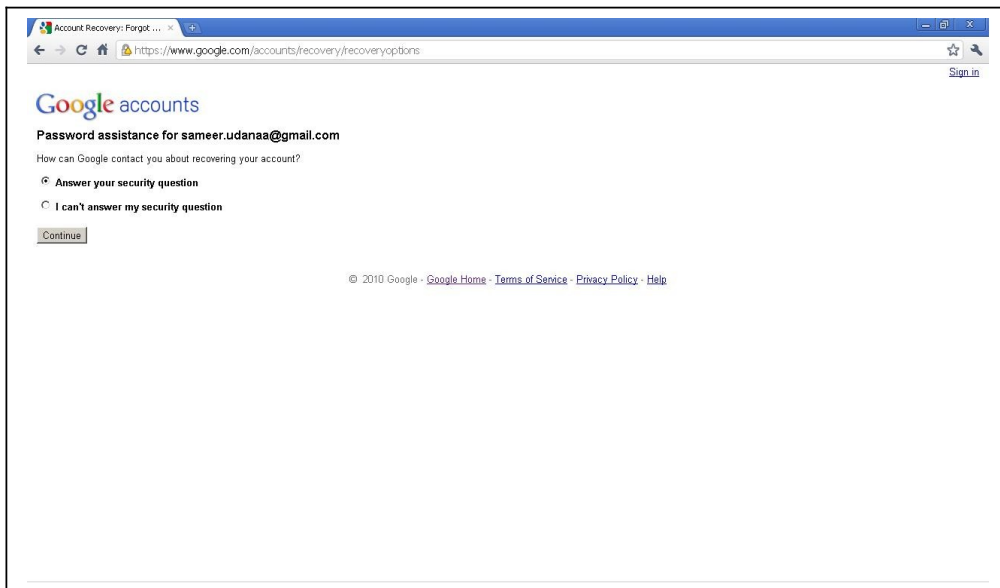
2. Enter your e-mail address

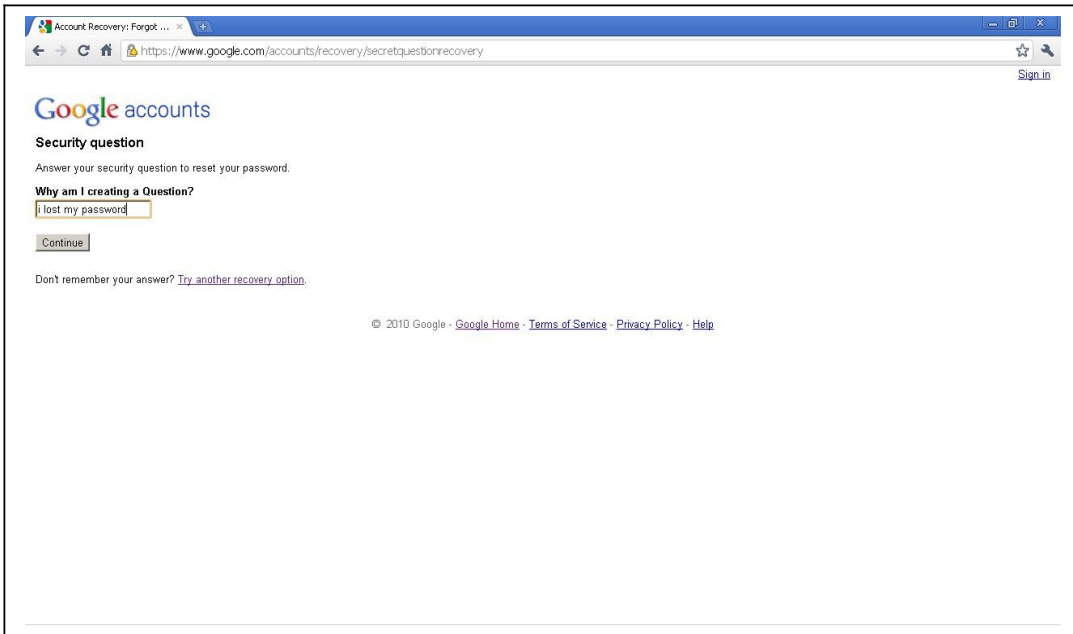


3. Type the letters /numbers shown

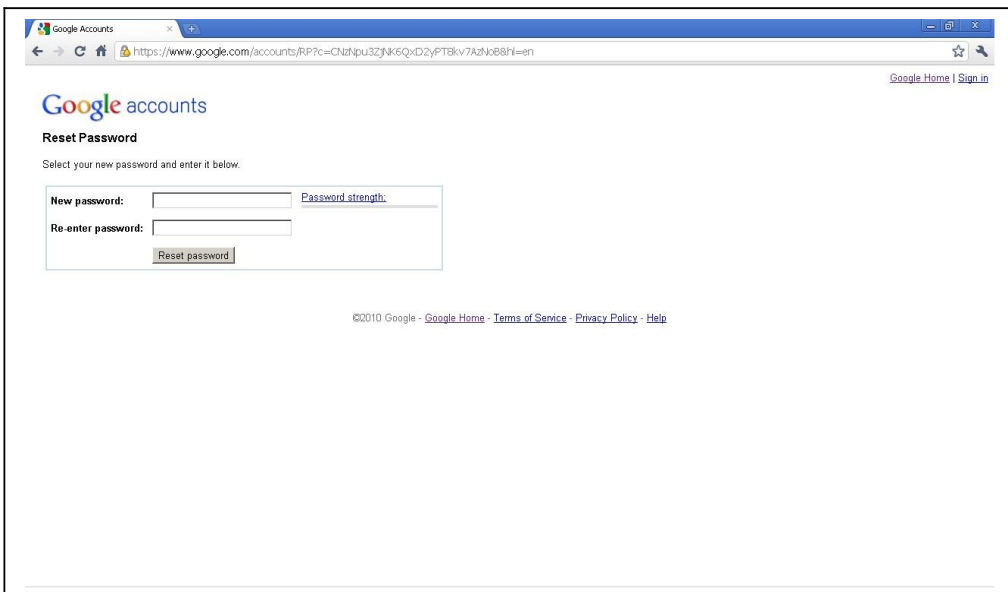


4. If you have created a security question select as follows and type the correct answer.





At this point you can reset the password as you know the correct answer to the security question.



The other option is to provide an alternate e-mail address you have created earlier as follows.

The screenshot shows a web browser window with the URL https://www.google.com/support/accounts/bin/request.py?hl=en&contact_type=acc_reco&ara=2&ctx=acc_reco&source=no_ts&rd=1. The page title is "Contact Us - Accounts Help". The main heading is "Google accounts" with a search bar. Below the heading, the page is titled "Google Accounts Help" and "Accounts > Help articles > Contacting Support > Contact Us".

I can't access my account

If you've already tried to [reset your password](#) and you're still unable to access your Google Account, fill out the form below. Please answer each question as thoroughly and accurately as possible; the strength of your answers will determine if we can return your account. If you're not certain about some of the dates, provide your closest estimate.

Your detailed answers will help us ensure that only you get access to your account. In an effort to protect your privacy and keep your information secure, if we detect unusual activity on the account, we may disable it.

** Required field*

Contact information and problem details

An email address we can use to contact you*

Please enter an email address that you can access. (e.g. yourname@emailaddress.com)

Describe the problem you're experiencing*

I am unable to reset my password
 I believe someone has taken over my account
 Other

Product information

Do you use Gmail with this account?* Yes No

Do you use orkut with this Google Account? Yes No

Do you use Blogger with this Google Account? Yes No

Google products you used with this account and the date you started using each one

Please select one	Month	Day	Year
Please select one	Month	Day	Year

Gmail will send your password reset information to that alternate e-mail account you defined earlier.